

112TH CONGRESS  
1ST SESSION

# H. R. 2349

To amend title 38, United States Code, to direct the Secretary of Veterans Affairs to annually assess the skills of certain employees and managers of the Veterans Benefits Administration, and for other purposes.

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## IN THE HOUSE OF REPRESENTATIVES

JUNE 24, 2011

Mr. RUNYAN introduced the following bill; which was referred to the  
Committee on Veterans' Affairs

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## A BILL

To amend title 38, United States Code, to direct the Secretary of Veterans Affairs to annually assess the skills of certain employees and managers of the Veterans Benefits Administration, and for other purposes.

1       *Be it enacted by the Senate and House of Representa-*  
2       *tives of the United States of America in Congress assembled,*

3       **SECTION 1. SHORT TITLE.**

4       This Act may be cited as the “Veterans’ Benefits  
5       Training Improvement Act of 2011”.

1 **SEC. 2. ANNUAL ASSESSMENT OF CLAIMS PROCESSING**

2 **SKILLS.**

3 (a) IN GENERAL.—Subchapter II of chapter 77 of  
4 title 38, United States Code, is amended by inserting after  
5 section 7732A the following new section:

6 **“§ 7732B. Annual assessment of claims processing**  
7 **skills**

8 “(a) IN GENERAL.—The Secretary shall—

9 “(1) annually assess the skills of appropriate  
10 employees and managers of the Veterans Benefits  
11 Administration who are responsible for processing  
12 claims for compensation and pension benefits under  
13 the laws administered by the Secretary; and

14 “(2) develop and implement an individualized  
15 training plan related to such skills for each such em-  
16 ployee and manager.

17 “(b) REMEDIATION OF DEFICIENT SKILLS.—(1) In  
18 providing training under subsection (a)(2), if any em-  
19 ployee or manager receives a less than satisfactory result  
20 on any portion of an assessment under subsection (a)(1),  
21 the Secretary shall provide such employee or manager with  
22 remediation of any deficiency in the skills related to such  
23 portion of the assessment.

24 “(2) In accordance with this title and title 5, the Sec-  
25 retary shall take appropriate disciplinary actions with re-  
26 spect to any employee or manager who, after being given

1 two opportunities for remediation under paragraph (1),  
2 does not receive a satisfactory result on an assessment  
3 under subsection (a)(1).

4 “(c) ANNUAL REPORT.—Not later than March 1 of  
5 each year, the Secretary shall submit to the Committee  
6 on Veterans’ Affairs of the House of Representatives and  
7 the Committee on Veterans’ Affairs of the Senate a report  
8 on the assessments and training conducted under this sec-  
9 tion during the previous year, including a summary of—

10 “(1) the results of the assessments under sub-  
11 section (a)(1);

12 “(2) remediation provided under subsection  
13 (b)(1); and

14 “(3) disciplinary action taken under subsection  
15 (b)(2).”.

16 (b) CLERICAL AMENDMENT.—The table of sections  
17 at the beginning of such chapter is amended by inserting  
18 after the item relating to section 7732A the following new  
19 item:

“7732B. Annual assessment of claims processing skills.”.

20 (c) IMPLEMENTATION.—The Secretary of Veterans  
21 Affairs shall implement section 7732B of title 38, United  
22 States Code, as added by subsection (a), by not later than  
23 180 days after the date of the enactment of this Act.

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